

Dear town and parish council colleagues,

In response to the heavy rain and subsequent flooding today, we are working together with emergency services and partner agencies and sharing as much information as we can to support their efforts.

If any households in your area have been subject to internal flooding today, or find themselves affected in the coming days as water continues to move through the system, please do encourage them to report this directly to Lincolnshire County Council either via [www.fixmystreet.com](http://www.fixmystreet.com) or by calling the Floodline on 01522 782082.

This is because there is a concern that not all flooded properties today have been reported yet. It will help ensure that agencies have an up-to-date picture of flooding and the support needed across the area, and means that LCC as the Lead Local Flood Authority can carry out later investigations into the cause of the flooding and determine any appropriate action required to help prevent a reoccurrence.

There is a range of information on the Lincolnshire Resilience Forum's website which can be shared with residents, including advice on dealing with floodwater after a flood, recording the damage and disinfecting safely:

<https://www.lincolnshireresilienceforum.org/risks/river-surface-groundwater-flooding/>

Residents can also follow the Lincolnshire Resilience Forum on social media for further updates and information, as well as signing up for future flood alerts at

<https://www.gov.uk/sign-up-for-flood-warnings>

Your help in further promoting this information is greatly appreciated.

Thank you for all your support to residents in your area, especially at this time.

North Kesteven District Council

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